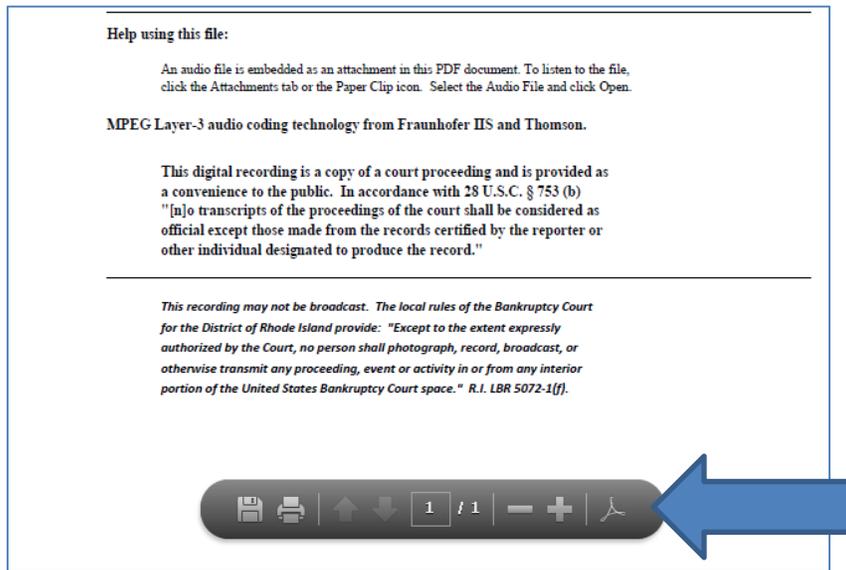


Trouble Accessing Audio Files

When a user does not see the paperclip icon when accessing a document for audio, ask them to do this:

- open the pdf document
- hover the mouse at the bottom of document
- adobe toolbar appears
- click the icon on the far right



This will put the adobe toolbar at the top of the page and they can then click the paperclip on the left to access the audio

