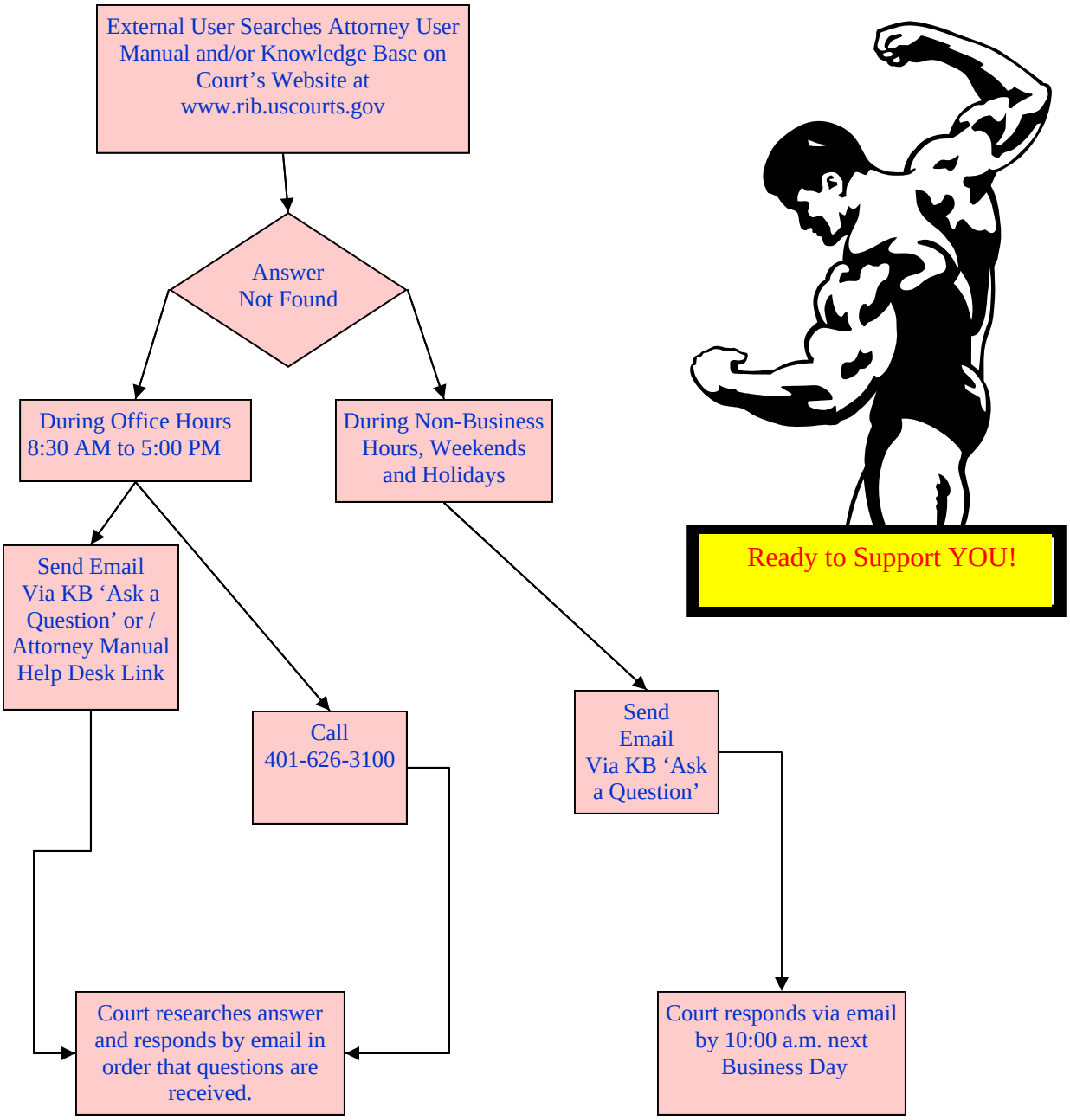

External Support Flow Chart
Revised January 2011